

In th Claims

Please amend claims 12, 20, 38 and 44 to read as follows:

12. A method performed by a customer communication device operated by a customer, in a combination reservation and navigation system, comprising the steps of:

accessing reservation information representing a good or a service that may be reserved by customers from one of a plurality of businesses;

making a request for a reservation of the good or the service responsive to the step of accessing the reservation information;

receiving confirmation information, representing that the reservation has been made for the good or the service associated with one of the plurality of businesses, responsive to the step of making the request; and

receiving electronic navigation information from a reservation communication device over a communication link responsive to the step of receiving the confirmation information, wherein the electronic navigation information assists the customer in traveling from a customer geographic location to a business geographic location of the good or the service reserved by the customer, where the geographic location and the business location are capable of differing.

20. A method performed by a customer communication device operated by a customer, in a combination reservation and navigation system, comprising the steps of:

accessing reservation information representing a good or a service that may be reserved by customers from one of a plurality of businesses;

making a request for a reservation of the good or the service responsive to the step of accessing the reservation information;

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receiving confirmation information, representing that the reservation has been made for the good or the service associated with one of the plurality of businesses, responsive to the step of making the request;

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transmitting a request for electronic navigation information responsive to the step of receiving the confirmation information, wherein the electronic navigation information assists the customer in traveling from a customer geographic location to a business geographic location of the good or the service reserved by the customer, where the geographic location and the business location are capable of differing;

receiving the electronic navigation information from a reservation communication device over a communication link responsive to the step of transmitting the request for the electronic navigation information; and

communicating the confirmation information to the one of the plurality of businesses located at the business geographic location of the good or the service reserved by the customer responsive to the customer arriving at the business geographic location.

38. A customer communication device, in a combination reservation and navigation system, comprising:

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a first communication interface adapted to communicate customer information, including reservation information and electronic navigation information, between the customer communication device and a reservation communication device, wherein the reservation information represents a good or a service that may be reserved by customers from one of a plurality of businesses, and wherein the electronic navigation information assists the customer in traveling from a customer geographic location to a business geographic location of the good or the service reserved by the customer, where the geographic location and the business location are capable of differing;

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a memory unit coupled to the first communication interface and adapted to store the customer information received via the first communication interface; and

a controller coupled to the first communication interface and the memory unit and adapted to perform the steps of:

accessing the reservation information via the first communication interface;

making a request for a reservation of the good or the service via the first communication interface responsive to the step of accessing the reservation information;

receiving confirmation information, representing that the reservation has been made for the good or the service associated with one of the plurality of businesses, via the first communication interface responsive to the step of making the request; and

receiving electronic navigation information from the reservation communication device over a communication channel via the first communication interface responsive to the step of receiving the confirmation information.

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44. A customer communication device, in a combination reservation and navigation system, comprising:

a first communication interface adapted to communicate customer information, including reservation information and electronic navigation information, between the customer communication device and a reservation communication device, wherein the reservation information represents a good or a service that may be reserved by customers from one of a plurality of businesses, wherein the electronic navigation information assists the customer in traveling from a customer geographic location to a business geographic location of the good or the service reserved by the customer, where the geographic location and the business location are capable of differing, and wherein the first communication interface further comprises at least one of a wireline

communication interface, a coaxial cable communication interface and a radio frequency communication interface;

a memory unit coupled to the first communication interface and adapted to store the customer information received via the first communication interface;

a location determining device coupled to a controller and adapted to determine the customer geographic location associated with the customer device; and

the controller coupled to the first communication interface and the memory unit and adapted to perform the steps of:

accessing the reservation information via the first communication interface;

making a request for a reservation of the good or the service via the first communication interface responsive to the step of accessing the reservation information;

receiving confirmation information, representing that the reservation has been made for the good or the service associated with one of the plurality of businesses, via the first communication interface responsive to the step of making the request; and

receiving electronic navigation information from the reservation communication device over a communication channel via the first communication interface responsive to the step of receiving the confirmation information.

In the Abstract

Please amend the abstract to read as follows:

A combination reservation and navigation system includes a reservation communication device and a customer communication device. The reservation communication device provides the reservation information to various customer communication devices associated with customers responsive to organizing the reservation information. The reservation communication device receives